



COMPANY QUALITY POLICY

The METRO Trading Ltd. intends to be the preferred partner for our professional Customers, providing a wide range of high-quality safe products and services complying with legislations.

All employees of our company are responsible for applying and complying with the operational procedures defined by applicable laws and internal commitments and guidelines, while respecting social responsible requirements and environmental sustainability.

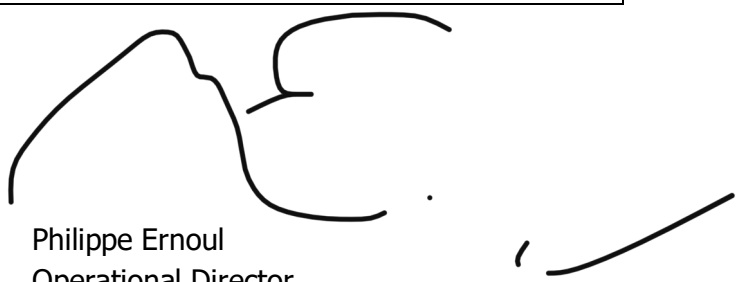
We continually and systematically strive to improve our systems and performance in these areas with understanding of our Customer's needs, and be in the forefront of local market.

Our commitments are determined according to our guiding principles, which are fully aligned with the Company Value Creation Plan.

GUIDING PRINCIPLES	OUR COMMITMENTS
Power of Relationships	We listen carefully and act compliantly with respect and empathy to use the full power of collaboration. We reach out to our peers to connect and build strong, trustful, and long-term relationships.
Ownership	We analyse the drivers of our business, challenging the status quo, continuously improving and innovating. We take calculated risks and learn from our mistakes to constantly raise the bar.
Customer Success	We build long term relationships to provide best in class services for their business - quality and timely delivery is of essence.
Sustainable Business	We believe that only a sustainable company that continuously preserves resources can be successful in the long term. We therefore act responsibly and with full transparency in economic and environmental settings, striving for high standards and a positive impact on society.
Leadership by Example	We create a respectful environment where everyone can voice their own convictions as well as mistakes and foster development within our team and beyond

Budaörs, 10.02.2021.


Thierry Guillon-Verne
Managing Director


Philippe Ernoul
Operational Director